

Technology
Consulting

Business
Consulting

Accounting
and ERP
Solutions

Managed
Services

Helpdesk
Support

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VCare Server Solutions

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Traditional IT service providers often operate under the break fix model. As issues arise they address them and wait for the next issue. This methodology is not only risky it is expensive.

Vertical Solutions offers an alternative to this model. Our VCare Server solution allows us to monitor your server and related devices 24 hours a day 7 days a week. This insight gives our engineers the ability to address issues before they become major problems for your organization.

VCare Server clients have recognized the following benefits from our solution:

- Hardware Monitoring
- Monitor Backups
- Apply Relevant OS and Security Patches
- Update and monitor Anti-Virus Software Definitions
- Help Desk and Remote Support
- Monthly Executive Reporting

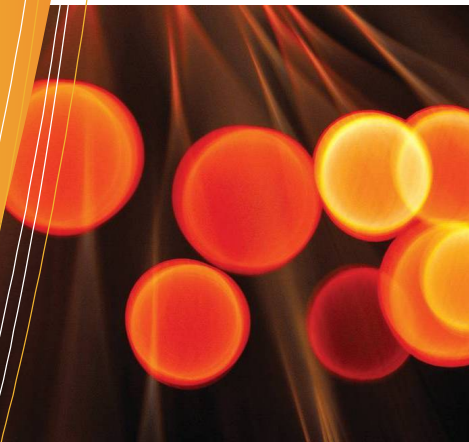


VCare Server in Action

It's Good Friday and your office is closed. Over night the battery backup system that you rely on to keep your system and data safe in the event of a power outage fails and must be replaced. Our Helpdesk is notified and a ticket is generated indicating that a new battery backup device is required. Our team notifies you regarding the issue and makes the necessary arrangements to replace the device in the agreed upon time frame.

Imagine that, you don't have to wait until a power outage to find out you no longer had a functioning backup. You have just saved you company time and money by addressing the issue proactively.

If you would like additional information on the VCare Server solution and how you can improve the quality of life for you and your staff by having worry-free time over nights, weekends and holidays please contact us today!



"Increasing our client's profitability through the integration of people, processes, and technology..."